

Privacy Policy

Effective Date: August 25, 2026

Anchor Fence Wholesale Corp. ("Anchor Fence Wholesale," "Anchor," "we," "us," or "our") respects your privacy and is committed to protecting the personal information you provide to us.

This Privacy Policy explains how we collect, use, disclose, and protect information when you visit our website, contact us, request a quote, purchase products, communicate with us by telephone, email, or text message, or otherwise interact with Anchor Fence Wholesale.

1. Information We Collect

Depending on how you interact with us, we may collect:

- Your name
- Email address
- Telephone or mobile phone number
- Business or company name
- Billing, delivery, or other address information
- Information you provide when requesting a quote
- Product and order information
- Customer service communications
- Email, telephone, and text-message communications
- Information you voluntarily submit through website forms
- Transaction and payment-related information
- Device, browser, IP address, website usage, and similar technical information
- Cookie and analytics information

Payment information may be processed by third-party payment service providers. Anchor Fence Wholesale may not receive or store your complete payment card information.

2. How We Use Information

We may use personal information to:

- Respond to questions and customer-service requests
- Prepare and respond to quote requests
- Process and manage orders
- Communicate about products, availability, pickups, deliveries, quotes, and existing orders
- Provide requested text-message assistance
- Operate and improve our website
- Maintain business and transaction records
- Prevent fraud, abuse, or security incidents
- Comply with applicable legal, tax, accounting, and regulatory obligations
- Protect the rights, property, and safety of Anchor Fence Wholesale, our customers, and others

We do not use a customer's consent to receive customer-service SMS messages as consent to receive unrelated advertising or promotional text messages.

3. SMS and Mobile Information

Anchor Fence Wholesale may provide customer-service text messaging to customers who affirmatively consent to receive such messages.

For our after-hours SMS program, a caller may be offered the option to continue the inquiry by text message. A text message is sent only after the caller affirmatively selects the SMS option during the automated telephone flow.

SMS messages may relate to:

- Quote requests
- Product questions
- Product availability
- Order questions or updates

- Pickup or delivery information
- Other customer-service inquiries initiated by the customer

Message frequency varies. Message and data rates may apply.

Customers may reply **STOP** to discontinue SMS messages or **HELP** for assistance.

All the above categories exclude text messaging originator opt-in data and consent; this information won't be shared with any third parties.

Anchor Fence Wholesale does not sell, rent, transfer, or provide SMS opt-in information or SMS consent to third parties for their own marketing or promotional purposes.

Service providers that operate systems on our behalf may process information only as necessary to provide services to Anchor Fence Wholesale and subject to appropriate restrictions.

4. How We Disclose Information

We may disclose personal information when reasonably necessary to:

- Service providers that help us operate our website, communications systems, customer-management systems, payment systems, hosting, technology, or other business operations
- Shipping, transportation, or delivery providers when necessary to fulfill a customer's request
- Professional advisers such as accountants, insurers, consultants, or attorneys
- Government authorities or other parties when required by law or legal process
- Protect our rights, customers, employees, property, or business
- Complete a merger, acquisition, financing, sale, or other business transaction, subject to applicable law

We do not sell personal information to third parties for their independent marketing purposes.

As stated above, SMS opt-in data and consent are excluded from the foregoing disclosure categories and are not shared with third parties.

5. Cookies and Website Technologies

Our website may use cookies and similar technologies to operate the website, remember preferences, understand website traffic, improve performance, and provide security.

Your browser may allow you to block or delete cookies. Certain website features may not function properly if cookies are disabled.

6. Data Retention

We retain personal information for as long as reasonably necessary to fulfill the purposes described in this Privacy Policy, maintain business and transaction records, resolve disputes, enforce agreements, and comply with applicable legal requirements.

7. Data Security

We use reasonable administrative, technical, and organizational safeguards designed to protect personal information.

However, no website, electronic transmission, or storage system can be guaranteed to be completely secure.

8. Your Privacy Choices

Depending on applicable law and your relationship with Anchor Fence Wholesale, you may request that we:

- Provide information about personal information we maintain about you
- Correct inaccurate personal information
- Delete certain personal information
- Stop certain communications

To submit a privacy request, contact us using the information below.

For text messaging, reply **STOP** at any time to request that further SMS messages cease.

9. Children's Privacy

Our website and services are intended for business customers and adults and are not directed toward children under 13.

We do not knowingly collect personal information from children under 13 through our website.

10. Third-Party Websites and Services

Our website may contain links to websites or services operated by third parties. Their privacy practices are governed by their own policies, and Anchor Fence Wholesale is not responsible for those practices.

11. Changes to This Privacy Policy

We may update this Privacy Policy periodically.

When changes are made, the updated version will be posted on this page and the Effective Date above will be revised.

12. Contact Us

Questions or requests regarding this Privacy Policy may be directed to:

Anchor Fence Wholesale Corp.

3670 NW 79th Street

Miami, FL 33147

Telephone: (305) 691-7711

Email: info@anchormiami.com